

1. Enquiry reply

- EN Hi {name}, thanks for reaching out to {space}! We have hot desks, dedicated desks and private cabins. Which one are you looking for, and for how many people? I can share pricing right away.
- HI Hi {name}, {space} se sampark karne ke liye dhanyavaad! Hamare paas hot desk, dedicated desk aur private cabin hain. Aapko kaunsa chahiye aur kitne logon ke liye? Main abhi pricing bhej deta/deti hoon.

2. Pricing

- EN Here is our pricing, {name}: / • Hot desk — ■{hotdesk}/month / • Dedicated desk — ■{dedicated}/month / • Private cabin (4 seats) — ■{cabin}/month / All plans include Wi-Fi, power backup and meeting-room credits. Shall I book you a tour?
- HI {name}, yeh hamari pricing hai: / • Hot desk — ■{hotdesk}/mahina / • Dedicated desk — ■{dedicated}/mahina / • Private cabin (4 seat) — ■{cabin}/mahina / Sab plans mein Wi-Fi, power backup aur meeting-room credits shamil hain. Tour book kar doon?

3. Tour invite

- EN Would you like to see the space, {name}? We're open Mon–Sat, 9 am–7 pm at {address}. Pick a time that suits you and I'll keep a desk ready.
- HI {name}, space dekhna chahenge? Hum Mon–Sat, 9 se 7 baje tak {address} par khule hain. Jo time theek ho batayein, main desk ready rakhunga/rakhungi.

4. Tour confirmation

- EN Your visit to {space} is confirmed for {date} at {time}. Address: {address}. Reply RESCHEDULE if the time doesn't suit you. See you!
- HI {space} par aapka visit {date} ko {time} baje confirm hai. Address: {address}. Time theek na ho to RESCHEDULE likhein. Milte hain!

5. Tour reminder

- EN Reminder: your visit to {space} is today at {time}. Ask for {host} at the reception. Reply if you're running late.
- HI Yaad dila doon: aaj {time} baje {space} par aapka visit hai. Reception par {host} se milein. Late ho rahe hon to reply karein.

6. After the tour

- EN Thanks for visiting {space} today, {name}! If you'd like, I can hold a {seat} for you till {date}. Any questions about the plan or the agreement — just reply here.
- HI {name}, aaj {space} aane ke liye shukriya! Chahen to main {date} tak aapke liye {seat} hold kar sakta/sakti hoon. Plan ya agreement par koi sawaal ho to yahin reply karein.

7. Follow-up (quiet lead)

- EN Hi {name}, just checking in — are you still looking for a workspace? We have a few desks free this month and a day pass if you'd like to try us first.
- HI Hi {name}, bas pooch raha/rahi tha — kya aap abhi bhi workspace dhoondh rahe hain? Is mahine kuch desks khali hain, aur try karne ke liye day pass bhi hai.

8. Day pass confirmation

- EN Your day pass at {space} is confirmed for {date} ({passes} pass). Booking ID {ref}. Timings {hours}. Show this message at the reception.
- HI {space} par aapka day pass {date} ke liye confirm hai ({passes} pass). Booking ID {ref}. Timing {hours}. Reception par yeh message dikhayein.

9. Welcome (new member)

- EN Welcome to {space}, {name}! ■ Your desk is {desk}. Wi-Fi: {ssid} / {password}. Meeting rooms, invoices and requests are in the member app: {applink}. Reply here anytime.
- HI {space} mein swagat hai, {name}! ■ Aapki desk {desk} hai. Wi-Fi: {ssid} / {password}. Meeting room, invoice aur requests member app mein hain: {applink}. Kabhi bhi yahin reply karein.

10. Invoice raised

- EN Hi {name}, your {month} invoice of ■{amount} is ready. Pay from the app or reply PAY for a payment link. Due by {date}.
- HI Hi {name}, aapka {month} ka invoice ■{amount} ready hai. App se pay karein ya payment link ke liye PAY likhein. Due date {date}.

11. Payment reminder (due today)

- EN Reminder: ■{amount} for {month} is due today. Pay here: {link}. Ignore if already paid — thank you!
- HI Yaad dila doon: {month} ka ■{amount} aaj due hai. Yahan pay karein: {link}. Agar pay ho gaya ho to ignore karein — dhanyavaad!

12. Overdue

- EN Hi {name}, ■{amount} for {month} is still pending ({days} days overdue). Please pay here: {link}, or reply if you need help or more time.
- HI Hi {name}, {month} ka ■{amount} abhi bhi pending hai ({days} din overdue). Yahan pay karein: {link}, ya madad/time chahiye to reply karein.

13. Payment received

- EN Received ■{amount}, thank you {name}! Your receipt is in the app. See you at the desk.
- HI ■{amount} mil gaya, dhanyavaad {name}! Receipt app mein hai. Desk par milte hain.

14. Renewal (30 days)

- EN Hi {name}, your agreement at {space} ends on {date} — 30 days to go. Reply RENEW to continue on the same terms, or call us to discuss a change.
- HI Hi {name}, {space} par aapka agreement {date} ko khatam ho raha hai — 30 din baaki. Same terms par continue karne ke liye RENEW likhein, ya change ke liye call karein.

15. Renewal (7 days)

- EN One week left on your agreement, {name}. Shall we renew? Reply YES and I'll send the updated agreement.
- HI {name}, aapke agreement mein ek hafta baaki hai. Renew karein? YES likhein, main updated agreement bhej deta/deti hoon.

16. Meeting room booked

- EN Booked: {room}, {date}, {time}. {hours} hours used from your plan credits ({left} left). Need it changed? Reply here.
- HI Book ho gaya: {room}, {date}, {time}. Aapke plan credits se {hours} ghante use hue ({left} baaki). Change chahiye to reply karein.

17. Parcel at reception

- EN Hi {name}, a parcel for you ({courier}) is at the reception. Collect it any time today.
- HI Hi {name}, aapka ek parcel ({courier}) reception par aaya hai. Aaj kabhi bhi le jayein.

18. Event invite

- EN You're invited: {event} at {space}, {date} {time}. Free for members, ■{price} for guests. Reply YES to reserve a seat.
- HI Aap invited hain: {event}, {space} par, {date} {time}. Members ke liye free, guests ke liye ■{price}. Seat reserve karne ke liye YES likhein.

19. Feedback request

- EN Hi {name}, how was your first month at {space}? One line of feedback helps us a lot — and a Google review even more: {reviewlink}. Thank you!
- HI Hi {name}, {space} mein pehla mahina kaisa raha? Ek line ka feedback hamare liye bahut useful hai — aur Google review usse bhi zyada: {reviewlink}. Dhanyavaad!

20. Referral

- EN Know someone who needs a desk? Refer them to {space} and get ■{reward} off your next invoice when they join. Just send me their number.
- HI Kisi ko desk chahiye? Unhe {space} refer karein — jab wo join karein, aapke agle invoice par ■{reward} off. Bas unka number bhej dein.